

## Disabled Access

The health centre is fully accessible to all, including wheelchair and mobility scooter users. Two large lifts are available anyone wishing to avoid using the main staircase.

## Your Rights and Responsibilities

We undertake to provide General Medical Services to all our patients with courtesy and understanding to the best of our ability. In return we would ask you to be equally courteous. We will not tolerate violent or abusive patients.

Please keep your appointment or, if no longer needed, cancel the appointment with as much notice as possible. Please be punctual for your appointment. We try to keep to time but when patients attend with particular difficulties it is quite possible we will run late. We thank you for your patience.

## Medical Records

The Practice is registered under the Data Protection Act 2018. Information about you is treated in the strictest confidence by all members of the practice, both clinical and administrative. University members should refer to the confidentiality statements on their college websites.

Patient information may be used by the GP Practice to help us identify specific patients who may be at risk of certain events (e.g. admission to hospital, or developing a disease), in order to help us try to prevent such events, where possible. For more details please see our [Privacy Notice](#) on the practice website.

Patient information in anonymised form (where it is not possible to identify any individual patient) may be used by the wider health community to plan services.

For information about accessing your medical records or about opting-out of schemes to share information, please speak to the Practice Manager.

## Opening Hours

Open Monday to Friday from  
**8am to 6pm**

Routine appointments available from  
**8.30am to 12pm** and **2pm to 6pm**  
(some later appointments are available  
on Tuesdays until 8pm)

We open on alternate Saturday mornings for  
pre-booked clinic appointments.

**We are closed on Saturday & Sunday**

## Help when we are closed

Weekends and nights are covered by the local  
'Out of Hours' Service, who deal with both  
physical health and mental health issues.

To contact them ring: **111**

## Useful Numbers

|                                       |               |
|---------------------------------------|---------------|
| Ambulance (For real emergencies only) | <b>999</b>    |
| (From a mobile)                       | <b>112</b>    |
| Emergency Dental Helpline             | 0118 918 3359 |
| NHS non-emergency information         | 111           |
| John Radcliffe Hospital               | 01865 741 166 |
| District Nurse                        | 01865 903 075 |
| Health Visitor                        | 01865 903 077 |
| Midwife                               | 01865 220 457 |
| Samaritans                            | 01865 722 122 |
| Mind                                  | 01865 247 788 |

Oxfordshire ICB, 01865 336 800  
Jubilee House,  
Oxford Business Park South, Oxford, OX4 2LH

[www.nhs.uk](http://www.nhs.uk) - your NHS, online

# KES@NORTHGATE MEDICAL PRACTICE



Northgate Health Centre  
15 Market Street  
Oxford  
OX1 3EF

**Tel: 01865 242657**

[www.kingedwardst.nhs.uk](http://www.kingedwardst.nhs.uk)

**Dr. Naomi Drury**  
**Dr. MaryKate Kirkaldy**  
**Dr. Brian Nicholson**  
**Dr. Emily MacKeith**  
**Dr. Advait Gummaraju**  
**Dr. Rachel Preston**

**Practice Nurse: Sophie Conway, RGN**

**Practice Nurse: Tara Gowen, RGN**

**Practice Manager: Matthew Bramall**

## Doctors

Dr Naomi Drury has been with the practice since 2005, having been an undergraduate at The Queen's College. Dr Drury became a partner in summer 2014.

Dr MaryKate Kirkaldy joined the practice in 2014 and became a partner in 2015. Her areas of special interest are paediatrics and mental health.

Dr Brian Nicholson is a clinical fellow researching early cancer diagnosis at the Nuffield Department of Primary Care Health Sciences at the University of Oxford. He is also Macmillan GP Facilitator for Oxfordshire.

Dr Emily MacKeith became a GP in 2010 and her areas of special interest include paediatrics and palliative medicine. She is also an Associate Specialist in Paediatric Palliative Care.

Dr Advait Gummaraju trained at the University of Birmingham and the London School of Hygiene & Tropical Medicine. He is also a member of the Public Health and Epidemiology Council. He works Mondays and Tuesday.

Dr Rachel Preston received her medical degree in 2009 at Edinburgh University. She is a trained Lifestyle Medicine physician and is also involved in teaching Oxford University medical students.

## Practice Nurse

Sophie and Tara are our practice nurses. They provide general nursing services, health promotion advice and management of chronic diseases. The duration of the appointment can be adjusted to suit the need of the consultation, e.g. longer appointments for well women/men health checks, urgent management, smear tests, child immunisations and travel advice.

## Midwife

The midwife is a qualified professional who manages women in their pregnancies. She looks after uncomplicated pregnancies independently until delivery and the first ten days of post-natal care. Ante-natal clinics are held in the practice and appointments can be booked with reception.

## How to register with the practice

Registration forms are available from Reception and online. If you have not been registered with the NHS before, please bring proof of your identity (such as a passport or driving license) and address. You will also be asked to complete a medical questionnaire. We may invite you for a short medical check-up with the nurse.

## Practice Area

We accept patients living within the Oxford ring-road. Others can register as 'Out of Area' patients but will not be entitled to all of our services (e.g. no home visits).

## Teaching and Medical Students

The practice is committed to the teaching of medical students. We currently teach 1<sup>st</sup> and 2<sup>nd</sup> year pre-clinical students and have 5<sup>th</sup> year medical students attached to the practice. Students learn by sitting in or by conducting their own consultations prior to the patient seeing the doctor.

Feel free to let us know if you would rather not see a student.

## Services

All General Medical Services are provided, including child health, chronic disease management, health promotion, contraception, maternity, counselling, travel clinics, etc.

### Travel Vaccinations

Some travel vaccinations are provided. Please note that most travel vaccinations and malarial tablets are not covered by the Health Service; therefore, a charge will be made.

### Contraception and Sexual Health

We can provide a range of contraceptive services including emergency contraception.

For sexual health checks patients are advised to use one of the local walk-in centres (no appointment needed) run by [www.sexualhealthoxfordshire.nhs.uk/](http://www.sexualhealthoxfordshire.nhs.uk/)

## Home Visits

Home visits will be made at the doctor's discretion.

If you are feeling unwell and are unable to come to the surgery, please try to telephone us before 11a.m. to arrange a home visit.

Receptionists (who are covered by the same rules of confidentiality as the medical staff) may ask brief details about your visit request; this is useful for the doctor in preparing for the visit.

## Telephone Advice

We offer plenty of telephone consultations each day which some patients find more convenient than face-to-face slots. Video consultations are also available.

For test results please phone after 10am.

## Repeat Prescriptions

Please think ahead; we cannot guarantee to prepare your prescription in fewer than 24 hours from your request for a repeat prescription.

Requests for repeat prescriptions can be made in person, through the post, via a form on our website, through our online patient services or by using the [NHS App](#).

## NHS App

Using the NHS App will give you access to our services from a computer, tablet or smart phone:

[www.nhs.uk/nhs-app](http://www.nhs.uk/nhs-app)

## Patient Opinions

Our Patient Group welcomes constructive criticism on how we can improve our service and we have a suggestion box in the waiting room.

We also invite you to complete our 'Friends & Family Test' feedback form after any dealings with us, either via our website or using the box in the entrance hall.

If you wish to complain we would encourage you to speak to or write to Dr Drury or the Practice Manager.